

Norfolkcoast holidaycottages

The Old Lighthouse – Access Statement

Introduction

- We are a self-catering detached property.
- The cottage is situated in the small seaside town of Hunstanton.
- The cottage has accommodation on two floors with 4 bedrooms; two 5 foot double and two 6-foot zip and link.
- We aim to ensure that we offer a high standard of accommodation and facilities for our guests.
- The Old Lighthouse rates are on display on the website and large print room rates are available on request.
- Online booking is available as well as telephone booking.

Pre-Arrival

- You may contact The Lodge Hotel reception on 01485 532 896 where the cottage keys will be collected from. Alternative key collection locations can be discussed prior to arrival. We do not currently have a text phone. However, we are able to speak to text phone users with the BT Text Direct service.
- You may also contact the hotel by email at info@norfolkcoastholidaycottages.co.uk. We aim to reply to emails within the same working day.
- Limited information about the cottage is available in large print format.
- Comprehensive information about The Old Lighthouse is

available on our website

www.norfolkcoastholidaycottages.co.uk

- This access statement is available on our website, and printed copies are available on request.
- We are approximately 17.1 miles from the King's Lynn Railway Station, please call reception if you wish us to arrange a taxi to collect you from the station.
- Hunstanton town centre is approximately 0.8 miles from The Old Lighthouse, there are regular buses into town from a stop just along The Old Lighthouse.
- Radar toilets are available in 6 locations in Hunstanton; Cliff Parade Bowling Green, Bus Station, Central Promenade, Cliff Top, Esplanade Gardens, Seagate Car Park.
- Several taxi companies in the town offer wheelchair accessible taxis, including Alan's Taxi 01485 540329 and Paul Croft 07769 511991.

Website Accessibility

- The Old Lighthouse is aware of the importance of the Internet and is constantly working towards making its web content widely accessible.
- The site complies to a minimum of the 508 Bobby approved standard, conforming to the priority level checkpoints of the Web Accessibility Initiative's Web Content Accessibility Guidelines. Where possible, level 2 and level 3 checkpoints have also been implemented.
- HTML code is validated to 4.01 Transitional strict using the W3C Mark Up Validation Service. The layout of the site is achieved through CSS as recommended in document PAS 78. The CSS is validated using the W3C CSS Validation Service.
- Accessibility features are optimized for versions of Internet Explorer higher than 5, Netscape versions higher than 4 and Firefox versions higher than 1.
- A sitemap is included giving an overview of the structure, and links to all files in the site.

- Extensive use of meaningful alt tags is made to ensure that the meaning of pictures and graphics is understood by those with visual impairments.

Arrival, Car Parking, Garden Facilities & Rear (Main) Entrance

- The main entrance to The Old Lighthouse is accessed from the back door off the car park area; Lighthouse Close, Hunstanton, PE36 6EL. The Old Lighthouse is situated on Lighthouse Close in Hunstanton on the cliff top.
- The car parking area is accessed along the gravel path and through the wooden gate at the front of the property.
- The car parking area is level and has gravel, which can cause problems to some wheelchair users.
- The car park has space for 3 vehicles.
- There are two 200mm steps up into the entrance (from ground level) which leads to the entrance hall and one raised threshold of 30mm. A ramp with a gentle slope and a width of 1130mm also leads to the entrance hall.
- The garden area is lit at night by a PIR security floodlighting, but the levels may not be sufficient for those with limited vision or mobility.
- Key collection is from The Lodge Hotel reception. We do not have a night porter; reception is closed between 11.30pm and 7.00am (7.30am at weekends). If you wish to collect the key out with these hours, you should contact reception prior to make arrangements. The main entrance of The Lodge is through double doors leading to a large single door which has a ramp down into the building.
- The entrance to the hotel reception area is level and there is 1 close access parking bay.

Exterior (General)

- The gardens are mostly grassed with shrub edging and lead on from the gravel driveway.

- A spiral staircase leads from a patio area of 7000mm x 3500mm up to the first-floor balcony which measures 7000mm x 1700mm. This balcony then leads into the large open plan living area via bi fold doors with a width of 1800mm.

Main Entrance

- There are two 200mm steps up into the entrance (from ground level) which leads to the entrance hall and one raised threshold of 30mm. A ramp with a gentle slope and a width of 1130mm also leads to the entrance hall.
- Cottage entrance; the main entrance has a width of 780mm. The front entrance is well lit, using ceiling fittings.
- A familiarization tour is offered as standard.
- Immediately on the right-hand side is the first of the bedrooms accessed through a door with a width of 720mm. This bedroom has a double bed only with an en-suite shower room; the entrance door has a width of 690mm with a 30mm threshold. There is a 50mm lip on the shower tray.
- There is a very slight upward slope from the entrance hall to the main hall.
- The floors on the ground floor are tiled throughout except in the bedrooms.

General (Internal)

- There is no lift or escalator.
- The Old Lighthouse accommodation is on two floors.
- To the left of the main hallway is a utility room with WC, sink and washer drier. This is level flooring with an entrance of 730mm.
- Up a 150mm step and through a door width of 780mm; on the right is the second bedroom; a zip and link bedroom with en-suite shower room; the entrance to the bedroom has a width of 750mm and the shower room 740mm with a 30mm threshold. There is a 50mm lip on the shower tray. Straight ahead is an under stairs cupboard which is kept locked shut. To the left is a

corridor which leads to the bottom of the staircase and a door to the 3rd bedroom through a door width of 730mm; this room is a double only with en-suite bathroom with shower over. This is accessed up a step of 110mm with a door width of 740mm.

- The stairs are carpeted.
- The width of the door from the bottom of the stairway is 740mm which leads to an original staircase with 14 steps with a height of 200mm; these steps have 1 90 degree turn at the base and then go straight up with handrails up the straight part either side of the staircase.
- At the top of the staircase there is a width of 960mm which then leads to an open plan living/dining area.
- Immediately at the top of the staircase on the left is the 4th bedroom with en-suite shower room. The width of the bedroom door is 740mm and the en-suite is 700mm with a 30mm threshold. There is a 50mm lip on the shower tray.
- The Old Lighthouse has good lighting and colour contrast.
- Dogs are welcome in any of the public areas of The Old Lighthouse but not in the bedrooms or on any of the furniture. This restriction does not apply to guide dogs.

Bedrooms

- It has 4 bedrooms: two of which can be made up with twin beds upon request.
- Flooring in all ground floor bedrooms is wood; the first-floor bedroom is carpet.
- Bathrooms are tiled flooring.
- All bedrooms are well lit with a variety of lighting options i.e. ceiling and bedside lights.
- Beds will be made up to your specification.
- All bedding is feather-free.

Lighthouse Tower

- There are three stone steps leading up to the door to the tower from the main entrance hall. The first has a height of 110mm then 180mm then 170mm then a small lip of 10mm.
- Through the door there is 62 stone steps leading to the top level of the tower.
- The stairs have a secure metal handrail.
- There is an 12 step fixed wooden ladder to the very top of the tower and look out which is accessed through a loft hatch style opening with keyed access.

Additional Information

- If you require any assistance during your stay please contact The Lodge Hotel reception between 07:00 and 23:30, or the night emergency number (Reception) outside these hours – 01485 532896.
- The smoke detectors are situated in the open plane lounge/diner and on the first-floor landing. A heat detector is located in the kitchen; the detectors signal is a high-pitched tone. The alarm is mains wired with a battery backup. The alarm sound pressure has been tested in accordance with BS 5839.
- Specialist equipment is not provided by Norfolk Coast Holiday Cottages, we are happy to make recommendations but regret that we cannot organise this on your behalf.
- Mobile networks are available in Hunstanton, although reception can be patchy and you are advised to check that your mobile works in your cottage via your provider.
- Wireless internet access is available at the cottage free of charge.
- The entire cottage is no-smoking

Owner Contact Information

- Telephone: 01485 532 896
- Email: info@norfolkcoastholidaycottages.co.uk
- Website www.norfolkcoastholidaycottages.co.uk

- Postal address:
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PE36 6HX
- Grid reference: TF 68402 42207