

# Norfolkcoast holidaycottages

## The Lodge Cottage – Access Statement

### Introduction

- We are a self catering semi detached cottage.
- The cottage is situated in the village of Old Hunstanton.
- The cottage has accommodation on three floors with 4 bedrooms; one on the ground floor (en-suite), one on second floor and two on the third floor.
- We aim to ensure that we offer a high standard of accommodation and facilities for our guests.
- The Lodge Cottage rates are on display on the website and large print room rates are available on request.
- Online booking is available as well as telephone booking.

### Pre-Arrival

- You may contact The Lodge Hotel reception on 01485 532 896 where the cottage key will be collected from. Alternative key collection locations can be discussed prior to arrival. We do not currently have a text phone. However, we are able to speak to text phone users with the BT Text Direct service.
- You may also contact the hotel by email at [info@norfolkcoastholidaycottages.co.uk](mailto:info@norfolkcoastholidaycottages.co.uk). We aim to reply to emails within the same working day.
- Limited information about the cottage is available in large print format.
- Comprehensive information about The Lodge Cottage is

available on our website

[www.norfolkcoastholidaycottages.co.uk](http://www.norfolkcoastholidaycottages.co.uk)

- This access statement is available on our website, and printed copies are available on request.
- We are approximately 17.5 miles from the Kings Lynn Railway Station, please call reception if you wish us to arrange a taxi to collect you from the station.
- Hunstanton town centre is approximately 1.2 miles from The Lodge Cottage, there are regular buses into town from a stop just outside The Lodge Cottage.
- Radar toilets are available in 6 locations in Hunstanton; Cliff Parade Bowling Green, Bus Station, Central Promenade, Cliff Top, Esplanade Gardens, Seagate Car Park.
- Several taxi companies in the town offer wheelchair accessible taxis, including Alan's Taxi 01485 540329 and Paul Croft 07769 511991.

### **Website Accessibility**

- The Lodge Cottage is aware of the importance of the Internet and is constantly working towards making its web content widely accessible.
- The site complies to a minimum of the 508 Bobby approved standard, conforming to the priority level checkpoints of the Web Accessibility Initiative's Web Content Accessibility Guidelines. Where possible, level 2 and level 3 checkpoints have also been implemented.
- HTML code is validated to 4.01 Transitional strict using the W3C Mark Up Validation Service. The layout of the site is achieved through CSS as recommended in document PAS 78. The CSS is validated using the W3C CSS Validation Service.
- Accessibility features are optimized for versions of Internet Explorer higher than 5, Netscape versions higher than 4 and Firefox versions higher than 1.
- A sitemap is included giving an overview of the structure, and links to all files in the site.

- Extensive use of meaningful alt tags is made to ensure that the meaning of pictures and graphics is understood by those with visual impairments.

### **Arrival, Car Parking, Garden Facilities & Rear Entrance**

- The main entrance to The Lodge Cottage is accessed from the front door; 42 Old Hunstanton Road. The Lodge Cottage is situated on Old Hunstanton Road next to the village shop & PO.
- There is one 90mm step down into the Cottage from street level via the front entrance which leads into a small porch area which then leads into a corridor.
- The car parking area is accessed by turning right just after the bus shelter on the right and before The Lodge Hotel car park; then first right through the double wooden gates.
- The car parking area is level and has gravel, which can cause problems to some wheelchair users.
- The car park has space for 2 medium sized vehicles.
- There is a paved garden path next to the gravelled car parking area which leads to the back door down 2 steps; the first step has a height of 220mm and the second a height of 260mm.
- The garden area is lit at night by a PIR security light, but the levels may not be sufficient for those with limited vision or mobility.
- Key collection is from The Lodge Hotel reception. We do not have a night porter; reception is closed between 11.30pm and 7.00am (7.30am at weekends). If you wish to collect the key out with these hours, you should contact reception prior to make arrangements. The main entrance of The Lodge is through double doors leading to a large single door which has a ramp down into the building.
- The entrance to the hotel reception area is level and there is 1 close access parking bay.

### **Exterior (General)**

- A balcony is accessed via the 1<sup>st</sup> floor lounge area and overlooks the rear of the property.
- The gardens have a wood bench placed onto raised decking with a 160mm height difference from paving to decking. The veranda is also decked with a step up of 160mm from the gravelled driveway.
- The veranda decked area has outside furniture and a gas BBQ.

### **Main Entrance (Front)**

- There is one 90mm step down into the Cottage from street level via the front entrance which leads into a small porch area which then leads into a corridor.
- The front entrance is well lit, using ceiling fittings.
- A familiarization tour is offered as standard.
- The front entrance leads to the ground floor bedroom up 2 carpeted steps; the first has a height of 200mm and the second a height of 90mm.
- The Kitchen/Dining area have a raised threshold of 30mm from the corridor and the TV Lounge has a raised threshold of 40mm from the Kitchen/Dining area.
- The Kitchen leads to the Garden via a Porch over 2 raised thresholds of firstly 80mm and then 100mm. After a paved patio area there are 2 steps up into the Garden and Parking area; the first step has a height of 260mm and the second a height of 220mm.

### **General (Internal)**

- There is no lift or escalator.
- The Lodge Cottage is on three floors.
- The kitchen, dining area and TV Lounge are on the ground floor and are level except for the raised thresholds mentioned in the section above.
- There is an en-suite shower room located off the ground floor bedroom; this is accessed up 2 carpeted steps; the first has a height of 200mm and the second a height of 90mm.

- All other toilets are on the upper floors; wc on landing, main family bathroom on first floor and shower room on second floor.
- We do not have a telephone but there is a public telephone located next to the shop or the hotel phone can be used in emergencies.
- The Lodge Cottage has good lighting and colour contrast, with changes in level accentuated by contrast in colour carpet.
- The corridor is 1020mm wide with some door access of 680mm.
- Dogs are welcome in the downstairs areas of The Lodge Cottage. This restriction does not apply to guide dogs.
- Dogs are not permitted in bedrooms, first or second floor in order to reduce problems for allergy sufferers.
- Fixed wooden handrails are secured along staircases linking each floor.

### **Bathrooms & WC**

- The ground floor bedroom en-suite shower room is accessed up 2 carpeted steps into the bedroom; the first has a height of 200mm and the second a height of 90mm., all other toilets are on the upper floors; wc on landing, main bathroom on first floor and shower room on second floor.

### **Bedrooms**

- We have 4 bedrooms: one on the ground floor accessed up 2 carpeted steps; the first has a height of 200mm and the second a height of 90mm, one on the first and two on the second floor.
- Flooring in all bedrooms is short pile wool carpet.
- Bathrooms are vinyl or tiled flooring.
- All bedrooms are well lit with a variety of lighting options i.e. ceiling and bedside lights.
- All beds are zip and link giving the option of 6ft or 2 x 3ft beds in each bedroom. Beds will be made up to your specification.

- All bedding is feather-free.

### **Additional Information**

- If you require any assistance during your stay please contact The Lodge Hotel reception between 07:00 and 23:30, or the night emergency number (Reception) outside these hours – 01485 532896.
- The smoke detectors are situated in the kitchen and first and second floor landing. The smoke detector signal is a high pitched tone. The alarm is mains wired with a battery backup. The alarm sound pressure has been tested in accordance with BS 5839.
- Specialist equipment is not provided by Norfolk Coast Holiday Cottages, we are happy to make recommendations but regret that we cannot organise this on your behalf.
- Mobile networks are available in Old Hunstanton, although reception can be patchy and you are advised to check that your mobile works in your particular room via your provider.
- Wireless internet access is available at the cottage free of charge.
- The entire cottage is no-smoking

### **Contact Information**

- Telephone: 01485 532 896
- Email: [info@norfolkcoastholidaycottages.co.uk](mailto:info@norfolkcoastholidaycottages.co.uk)
- Website [www.norfolkcoastholidaycottages.co.uk](http://www.norfolkcoastholidaycottages.co.uk)
- Postal address:  
The Lodge Inn  
Old Hunstanton  
Norfolk  
PE36 6HX
- Grid reference: TF 68402 42207