



Norfolkcoast holidaycottages

Albatross Cottage – Access Statement

Contact

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Postal Address: Waterworks Road, Old Hunstanton, Norfolk, PE36 6JE

Introduction

- We are a self catering cottage.
- We are situated in Old Hunstanton.
- Albatross Cottage has accommodation on three floors with 2 bedrooms; one on the first floor (ensuite), one on the 2nd floor (en suite) and the living room boasts a double sofa bed.
- We aim to ensure that we offer a high standard of accommodation and facilities for our guests.
- The cottage rates are on display on the website. Large print room rates are available on request.

Pre-Arrival

- You may contact The Lodge Hotel reception on 01485 532896 where the keys to the cottage will be collected from. We do not currently have a text phone. However, we are able to speak to text phone users with the BT Text Direct service. You may also contact the hotel by fax or by email. We aim to reply to faxes and emails within the same working day.
- Limited information about the cottage is available in large print format.
- Comprehensive information about the cottage is available on our website.
- This access statement is available on our website, and printed copies are available on request.
- We are approximately 17.6 miles from Kings Lynn Railway station, please call reception if you wish to arrange a taxi to collect you from the station.
- Hunstanton town centre is approximately 1.6 miles from the cottage, there are regular buses into town from a bus stop on the main road by the village Post Office.
- Radar toilets are available in 6 locations in Hunstanton; Cliff Parade Bowling Green, Bus Station, Central Promenade, Cliff Top, Esplanade Gardens and Seagate Car Park.

Website Accessibility

- Norfolk Coast Holiday Cottages are aware of the importance of the Internet and is constantly working towards making its web content widely accessible.

- The site complies to a minimum of the 508 Bobby approved standard, conforming to the priority level checkpoints of the Web Accessibility Initiative's Web Content Accessibility Guidelines. Where possible, level 2 and level 3 checkpoints have also been implemented.
- HTML code is validated to 4.01 Transitional strict using the W3C Mark Up Validation Service.
- The layout of the site is achieved through CSS as recommended in document PAS 78. The CSS is validated using the W3C CSS Validation Service.
- Accessibility features are optimized for versions of Internet Explorer higher than 5, Netscape versions higher than 4 and Firefox versions higher than 1.
- A site map is included giving an overview of the structure, and links to all files in the site.
- Extensive use of meaningful alt tags is made to ensure that the meaning of pictures and graphics is understood by those with visual impairments.

Arrival & Car Parking Facilities

- Key collection is from The Lodge Hotel reception (Old Hunstanton, Norfolk, PE36 6HX). We do not have a night porter; reception is closed between 11.00pm and 7.15am. If you wish to collect the key out of hours, you should contact reception prior to your arrival to make arrangements. The main entrance to the hotel is through double doors leading to a large single door
- The main entrance to Albatross Cottage is accessed to the left of the building at the back. There is a small step up to the door.
- The car parking area is to the left of the building under the balcony.
- The car parking area is level and is paved.
- The car parking area has space for 2 cars.

Main Entrance

- In addition to the main entrance there is a front entrance for all of the cottages which has a small step.
- There is one step up to all main entrances.
- The main entrance is well lit.
- A familiarization tour is available by prior arrangement.
- The main entrance leads into a hallway with Utility room and Kitchen/Dining room and outside through the double patio doors to the front.

General (Internal)

- There are no lifts or escalators.
- The cottage is on three floors.
- The kitchen/dining room and utility room are all on the ground floor.
- There is a shower room and wc on the ground floor, en suite shower room on the first floor and en suite bath/shower room on the 2nd floor.
- Albatross Cottage has good lighting and colour contrast.
- Dogs are welcome on the ground floor only.

Bathrooms & WC

-Toilets are on each floor along with a shower room on the ground floor, shower on the first floor and shower/bath on the 2nd floor.

Bedrooms

-Albatross Cottage has 2 en suite bedrooms; one on the first floor and one on the 2nd floor as well as a double sofa bed in the first floor living room.

-Flooring in all bedrooms is short pile wool carpet. Bathrooms are vinyl or tiled flooring.

-All bedrooms are well lit with a variety of lighting options i.e ceiling and bedside lights.

-All beds are zip and link giving the option of a 6ft or 2 x 3ft beds in each bedroom. Beds will be made up to your specification.

-All bedding is feather-free.

Grounds and Gardens

-Albatross Cottage has a balcony on the first floor accessible through double doors in both the living room and bedroom with outside furniture.

-Patio at the back (step down from the main entrance) with garden.

-Double doors leading from the kitchen and step to small paved area at front of property.

-There is also a secure grassed area to the right of the property.

Additional Information

-If you require any assistance during your stay please contact The Lodge Hotel reception between 07:15 and 23:00, or the night **emergency** number outside these hours – 01485 532896.

-The smoke detectors are situated on each floor.

-Mobile networks are available in Old Hunstanton, although reception can be patchy.

-Free wifi is available. Log in details can be found in the cottage information pack.

-All of our cottages are non-smoking.